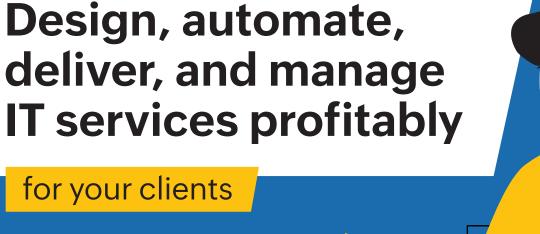
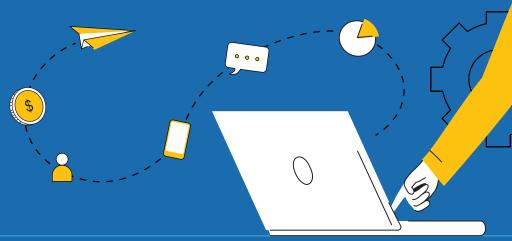
ManageEngine ServiceDesk Plus MSP











Multi-tenant architecture



Built-in PSA and RMM capabilities



Industry-recommended ITSM framework



Last-mile, low-code customizations



Integrations with CRM, accounting, and other business apps



Flexible editions and transparent licensing

Empowering the world's leading MSPs to provide seamless managed services to their clients







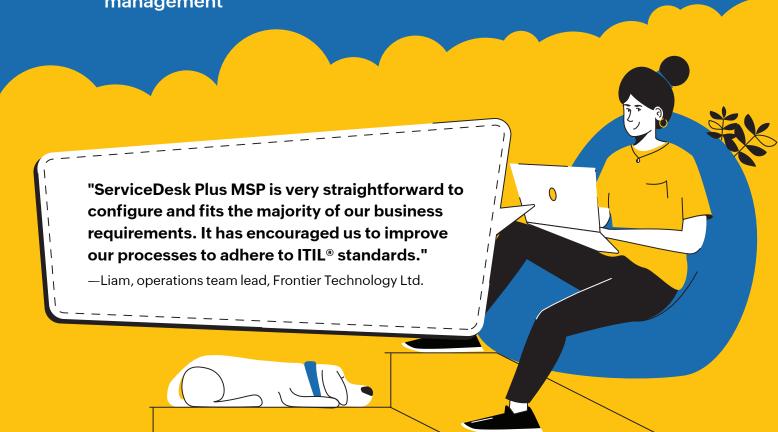




Out-of-the-box capabilities for all of your managed services needs

- Account and contact management
- Billing and contracts
- Incident management
- Problem management
- IT asset management
- CMDB
- Change enablement
- Project management
- Resource management
- Self-service portal
- Service catalog management

- Knowledge management
- Request life cycle
- SLAs
- Live chat
- Over 150 canned reports
- Live dashboards
- Advanced analytics
- Time sheets
- Field service management
- Computer telephony integration (CTI)
- Deep integrations



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