

ManageEngine 

PAM360

ManageEngine

is the enterprise IT management software division of ZOH O Corporation.

Privately held and profitable since inception



*Applications for business,
collaboration, and
productivity*



*IT management
solutions for enterprises*



*Enterprise IoT
management platform*

ManageEngine



18+ years of expertise
in IT management
solutions



180,000+
customers



2,500+
employees



90+ products and
free tools for IT
management



Global presence
in over 190+
countries

IT service management

ITIL ready service desk

IT asset management
with CMDB

Knowledge base with user self-service

Built-in and custom workflows

Orchestrate all IT management functions

Reporting and analytics

Service management for all departments

Unified endpoint management

Desktop management

Mobile device management

Patch management

OS and software deployment

IT security management

Remote desktop support

Unified SIEM for cloud and on-premises

Monitor & control peripheral devices

AI driven user and entity behavior analytics

Firewall log analytics

SSH key and SSL certificate management

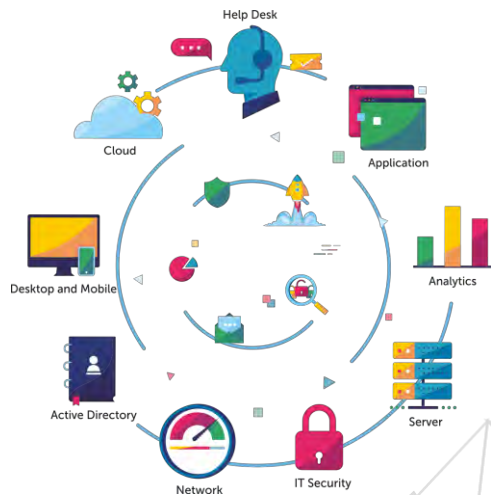
Endpoint device security

Data leakage prevention and risk assessment

Regulatory and privacy compliance

ManageEngine

BRINGING IT TOGETHER



Available for

Enterprise IT
Managed service providers (MSPs)

as

Self hosted on-premises
Self hosted in public cloud (AWS, Azure)
Cloud (SaaS)

Identity & access management

Identity governance and administration

Privileged identity and access management

AD and Azure AD management and auditing

SSO for on-premises and cloud apps with MFA

Password self-service and sync

Office 365 & Exchange management and auditing

AD & Exchange -backup and recovery

IT operations management

Network, server and application performance monitoring

Bandwidth monitoring with traffic analysis

Network change & configuration management

Application discovery & dependency mapping

Cloud cost and infrastructure monitoring

End user experience monitoring

AIOps

Advanced IT analytics

Self-service IT analytics

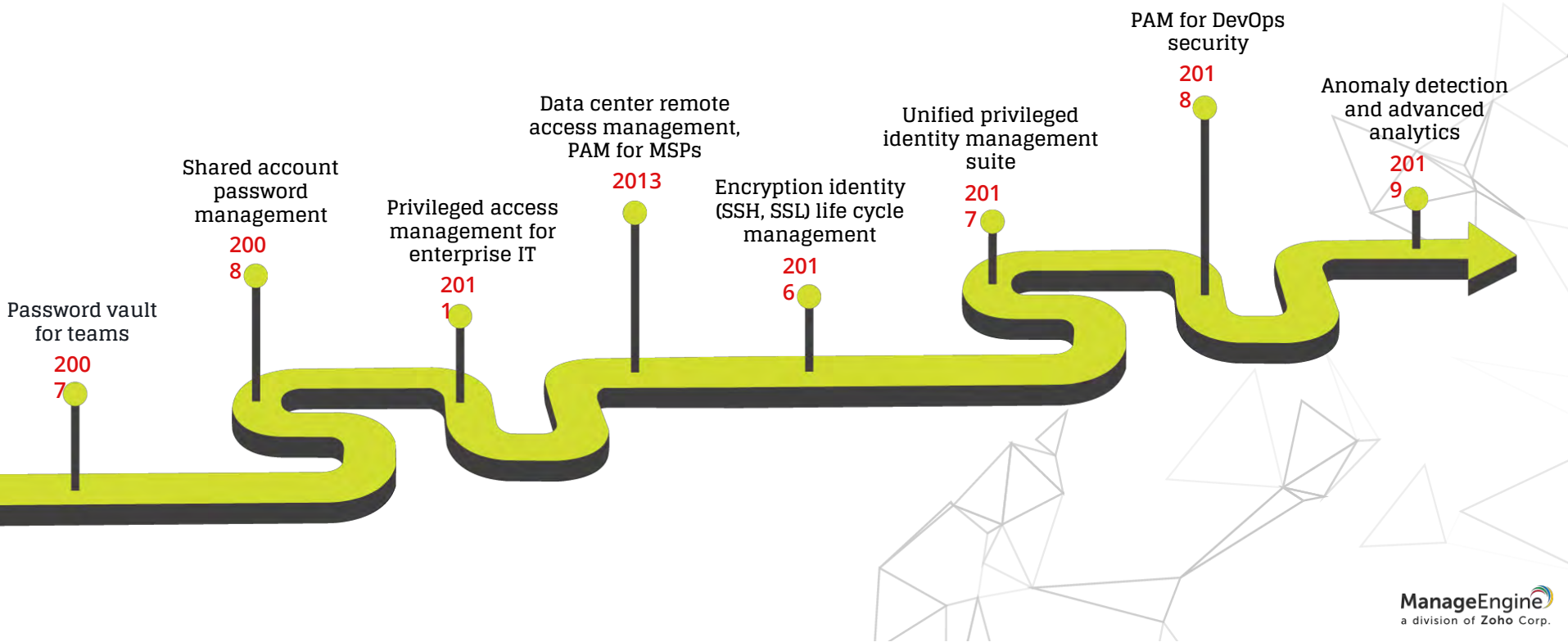
Data visualization and business intelligence for IT

Hundreds of built-in reports and dashboards

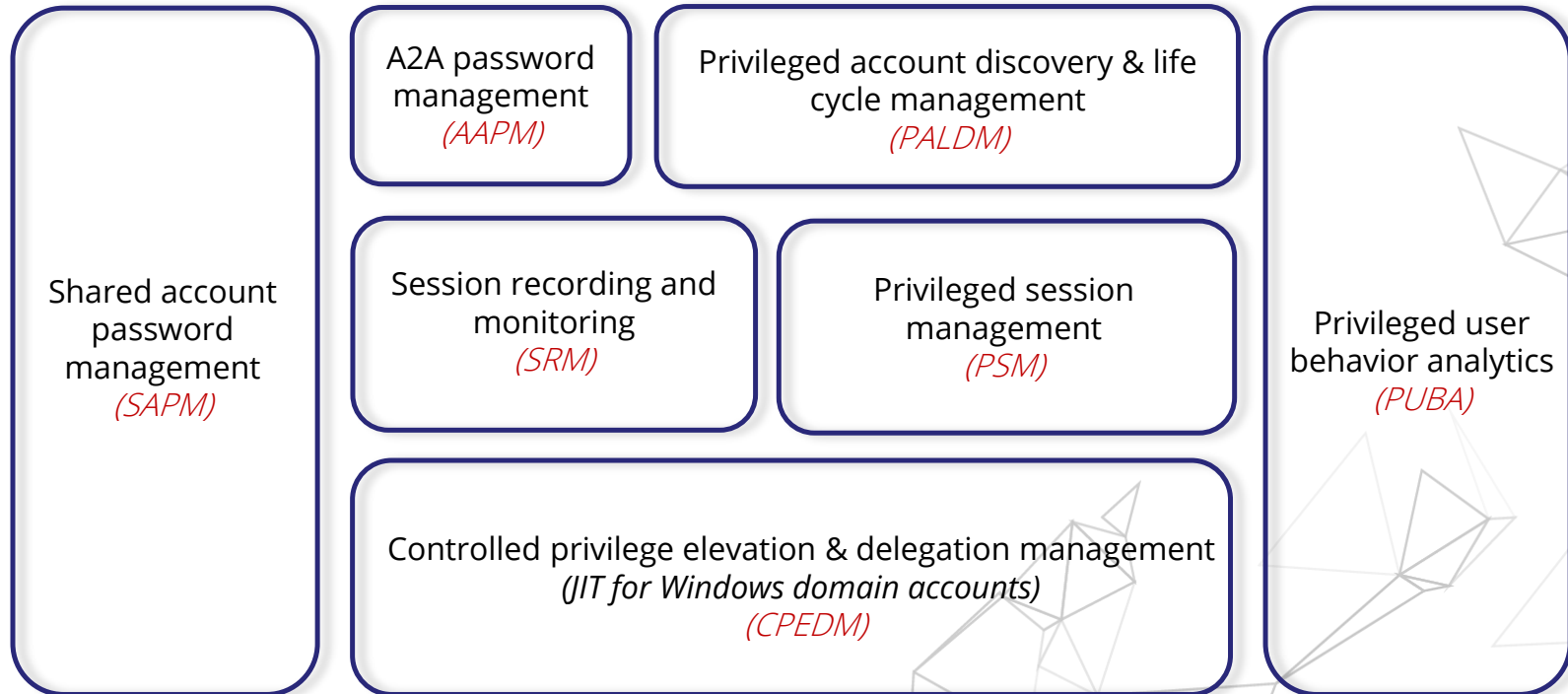
Instant, flexible report creation

Out of the box support for multiple data sources

Our evolution in the PAM space



Modules at a glance





The 360-degree approach to privileged access security

Out-of-the-box integrations

Ticketing system integration



Certificate authority integration



CI/CD integration



Third party CA integration

The screenshot shows the ManageEngine PAM360 interface for Certificate Management. The left sidebar contains navigation options: Dashboard, Resources, Groups, Connections, SSH Keys, Certificates, and Users. The main content area is titled 'Certificate Management' and 'GoDaddy'. It features a top navigation bar with buttons for 'Order Certificate', 'Renew Certificate', 'Reissue Certificate', 'Check Certificate Issued', 'Deploy DNS Challenge', and 'More'. Below this is a table listing certificates with columns for Common Name, Certificate Type, Valid From, Valid To, Requested By, and Status. The table shows three entries for 'guest' domains, all of type 'DV_SSL' and requested by 'admin'. The status for 'guest2.com' and 'guest.com' is 'DCE_TOKEN_GENERATED', while 'guest1.com' is 'ORDER CANCELED'. A search bar and pagination controls are also visible.

ManageEngine PAM360

Search

Certificate Management

GoDaddy

Order Certificate Renew Certificate Reissue Certificate Check Certificate Issued Deploy DNS Challenge More

Account

Page 1 of 1 25 50 75 100 Showing 1 - 3 of 3

Common Name	Certificate Type	Valid From	Valid To	Requested By	Status
guest2.com	DV_SSL	-	-	admin	DCE_TOKEN_GENERATED
guest1.com	DV_SSL	-	-	admin	ORDER CANCELED
guest.com	DV_SSL	-	-	admin	DCE_TOKEN_GENERATED

Dashboard Resources Groups Connections SSH Keys Certificates Users

DevOps - Jenkins

General Source Code Management Build Triggers **Build Environment** Build Post-build Actions

Build Environment

Use secret text(s) or file(s)

Manage credentials with Password Manager Pro (PMP) Plugin

✖ Password Manager Pro Account

Resource Name

Account Name

✖ Password Manager Pro Attribute ?

Environment Variable

✖ Password Manager Pro Attribute ?

Environment Variable

Add a variable/attribute pair

Add an Account

Out-of-the-box integrations

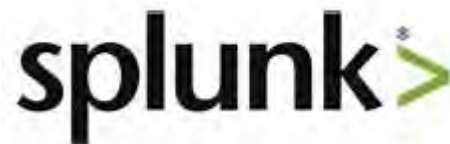
Robotic Process Automation



Vulnerability Scanners



SIEM Integration



RPA - Automation Anywhere

The screenshot displays the Automation Anywhere software interface. At the top, there is a menu bar with options like File, Edit, View, Debug, Tools, and Help. Below the menu bar, there are control buttons for New, Record, Run, and Save, along with a search bar and help icons.

The main workspace is divided into several sections:

- Left Panel (Commands):** A list of categories and commands, including Active Directory, App Integration, Clipboard, Comment, Database, Delay, Email Automation, Error Handling, Excel, Files/Folders, FTP/SFTP, iBElse, Image Recognition, Insert Keystrokes, Insert Mouse Click, Insert Mouse Move, Insert Mouse Scroll, Internet Connection, IQ Box, Launch Website, Log To File, Loop, Manage Windows Controls, Message Box, Object Cloning, OCR, Open Program/Files, PDF Integration, PGP, Play Sound, Printers, and Prompt.
- Center Panel (Actions List):** A list of actions being performed by the bot. The actions include:
 - 1 Variable Operation: \$\$\$\$ApplicationPath\$\$\$Automation Anywhere\My Tasks\Bot Store\Retrieve credentials from PAM360-ManagedEngine\Error Folder To \$vErrorFolder\$
 - 2 Variable Operation: \$vErrorFolder\$LogTo \$vLogFolder\$
 - 3 Variable Operation: \$vErrorFolder\$ Edit Variable
 - 4 If Folder Does Not Exist ("svErrorFolder")
 - 5 Create Folder "\$vErrorFolder"
 - 6 End If
 - 7 If Folder Does Not Exist ("svLogFolder")
 - 8 Create Folder "\$vLogFolder"
 - 9 End If
 - 10 If Folder Does Not Exist ("svSnapshotFolder")
 - 11 Create Folder "\$vSnapshotFolder"
 - 12 End If
 - 13 Begin Error Handling: Action: \$vResourceName\$. \$vServerName\$. \$vTicketID
 - 14 Run Logic "SetProperty" for \$vResourceName\$. \$vServerName\$. \$vTicketID
 - 15 Run Logic "GetPassword" for \$vResourceName\$. \$vServerName\$. \$vTicketID
 - 16 Message Box "\$vPassword"
 - 17 End Error Handling
- Right Panel (Variable Manager):** A list of variables defined in the bot, including Local Variables, my-List-variable, Prompt-Assignment, vAccountName, vAppToken, vErrorFolder, vLogFolder, vPassword, vPrint, vReason, vResourceName, vServerName, vType, vValue, vSnapshotFolder, and vTicketID. Below this list are buttons for Copy, Copy All, Paste, Add, Edit, and Delete, along with a link to Show System Variables and a Queue Category field.

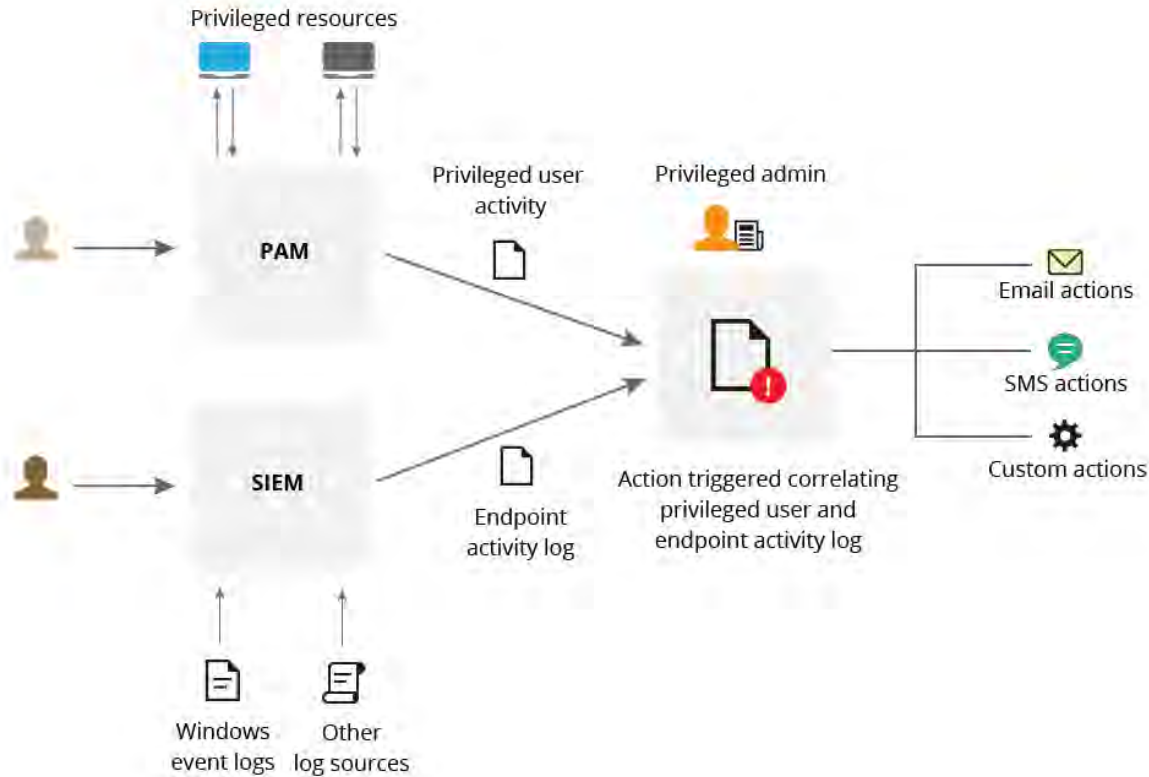
An **Edit Variable** dialog box is open in the center, showing the configuration for a variable named `vServerName`. The dialog includes fields for Variable Type (Value), Name (vServerName), Select (Value), and Log For Analytics (unchecked). The Value field is currently empty.

Vulnerability Scanner - Insight VM

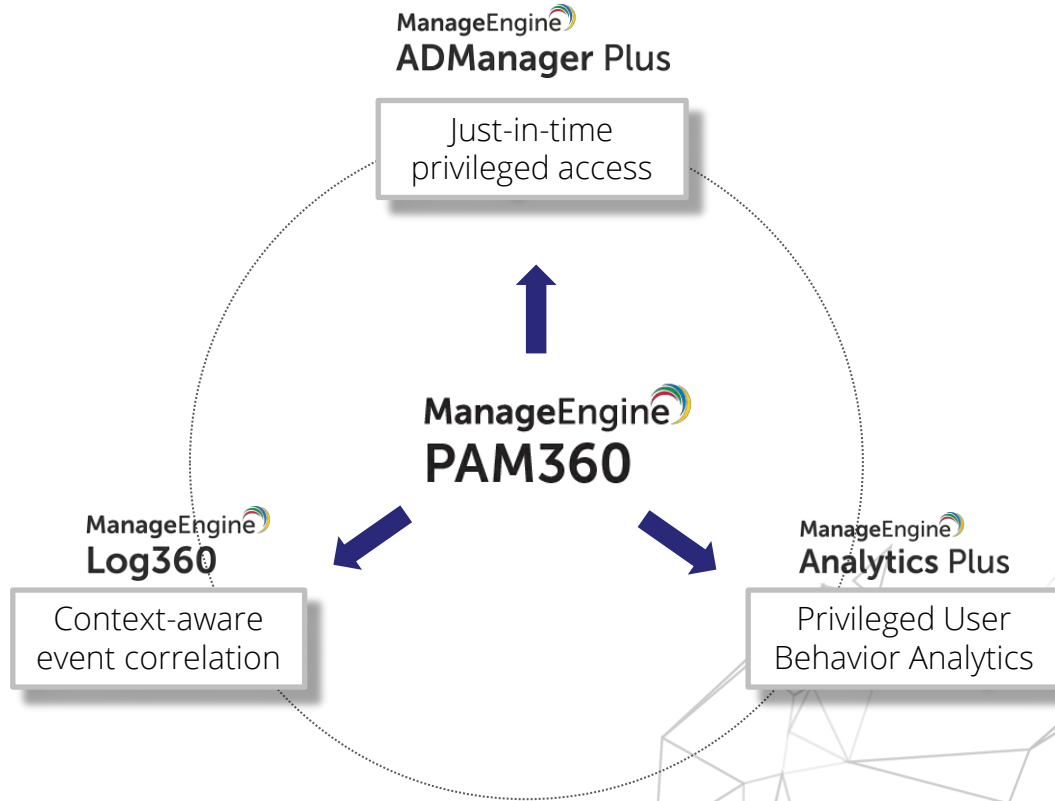
The screenshot displays the ManageEngine PAM360 interface for Vulnerability Scanner Integration. The top navigation bar includes the product name, a search bar, and utility icons. A left sidebar contains navigation options: Dashboard, Resources, Groups, Connections, Certificates, Users, Admin, Audit, Reports, and Personal. The main content area is titled "Vulnerability Scanner Integration" and "InsightVM". It features a table with columns for "InsightVM Service", "Associate Account", "Actions", and "Status". The table lists various services such as Concurrent Versioning System (CVS), DB2, File Transfer Protocol (FTP), IBM AS/400, Lotus Notes/Domino, Microsoft SQL Server, Microsoft Windows/Samba (SMB/CIFS), Microsoft Windows/Samba LM/NTLM Hash (SMB/CIFS), MySQL Server, Oracle, Post Office Protocol (POP), PostgreSQL, and Remote Execution. The status of each service is indicated by a blue checkmark or a grey circle. A pagination control at the top right shows "Showing 1 - 20 Total Count" and "Page 1". A vertical "Need Assistance?" button is located on the right edge of the interface.

InsightVM Service	Associate Account	Actions	Status
Concurrent Versioning System (CVS)			
DB2			
File Transfer Protocol (FTP)			
IBM AS/400			
Lotus Notes/Domino			
Microsoft SQL Server			
Microsoft Windows/Samba (SMB/CIFS)			
Microsoft Windows/Samba LM/NTLM Hash (SMB/CIFS)			
MySQL Server			
Oracle			
Post Office Protocol (POP)			
PostgreSQL			
Remote Execution			

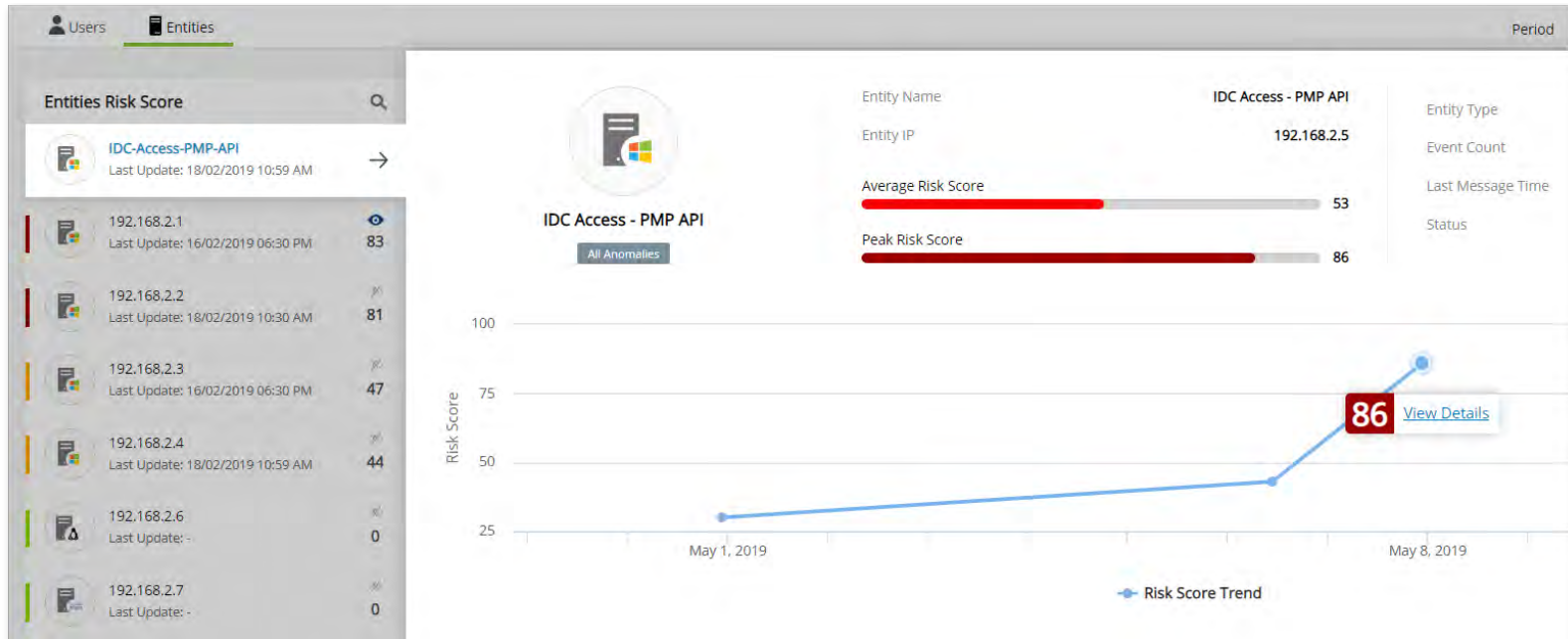
Privileged access and event correlation



ManageEngine integrations

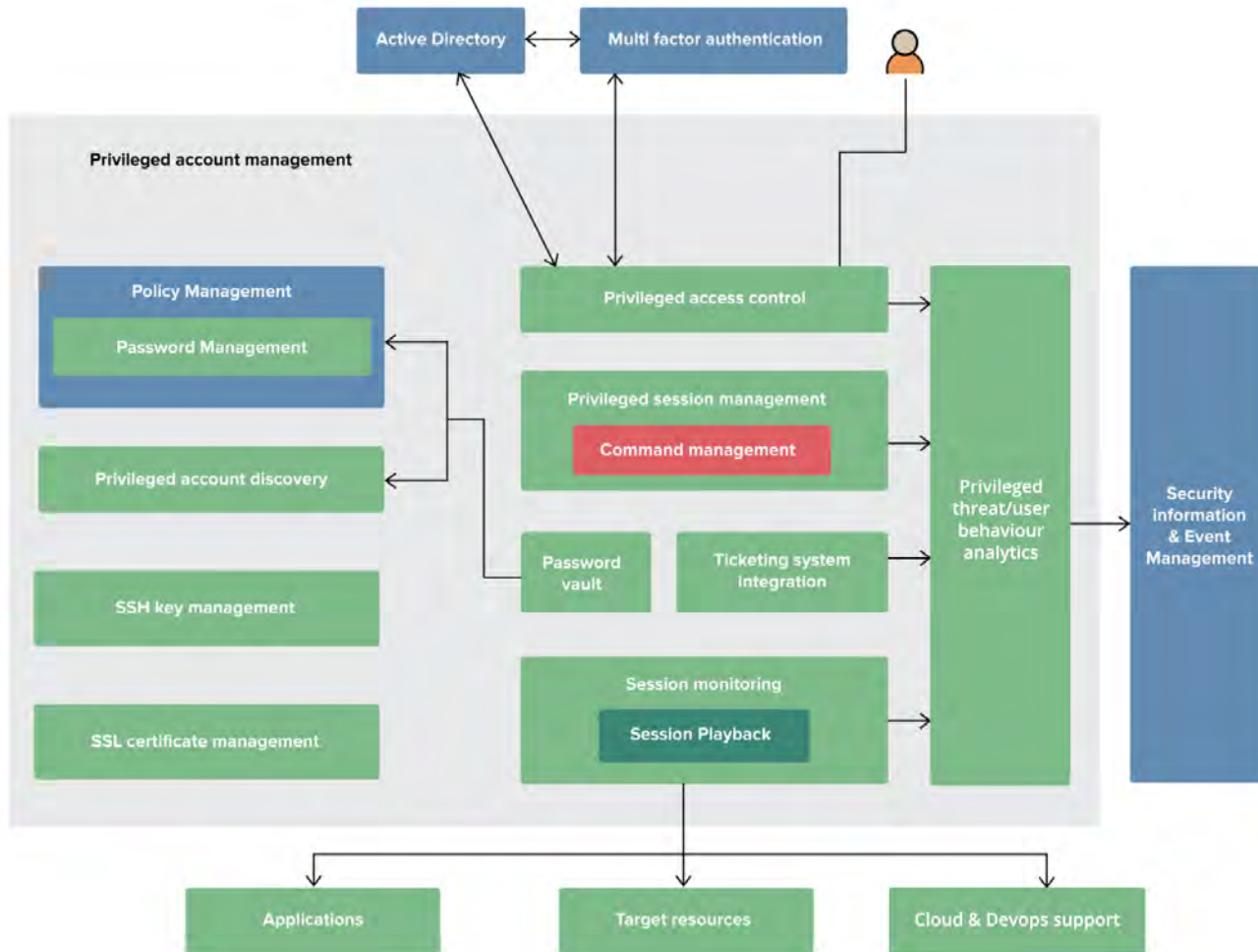


Behavior Analytics - Anomaly detection

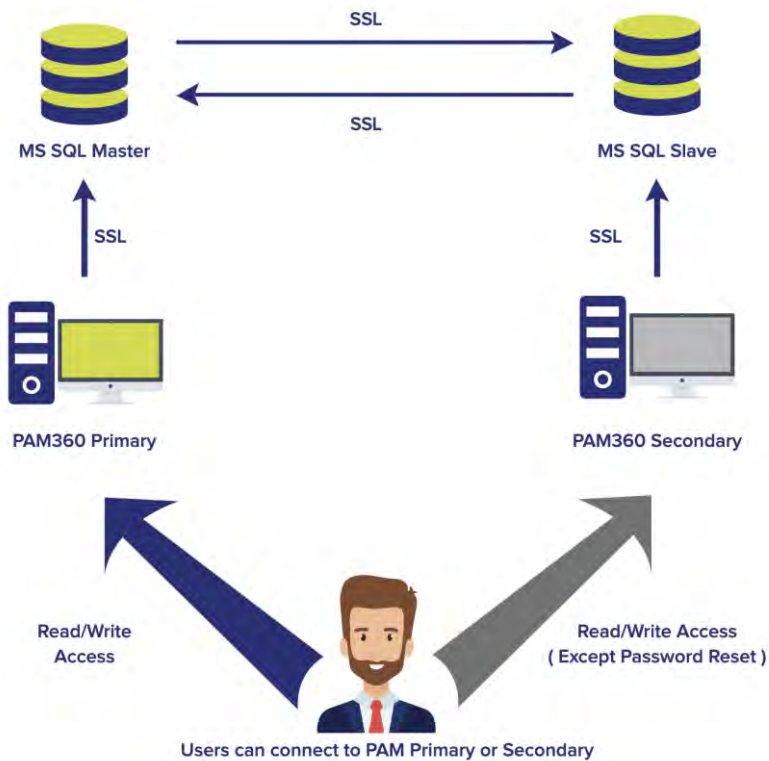


The image features a dark blue horizontal band across the center. The background is white with scattered, faint, light gray geometric shapes, primarily triangles and polygons, some of which are partially obscured by the blue band. The text 'Product architecture' is centered within the blue band in a bright yellow-green color.

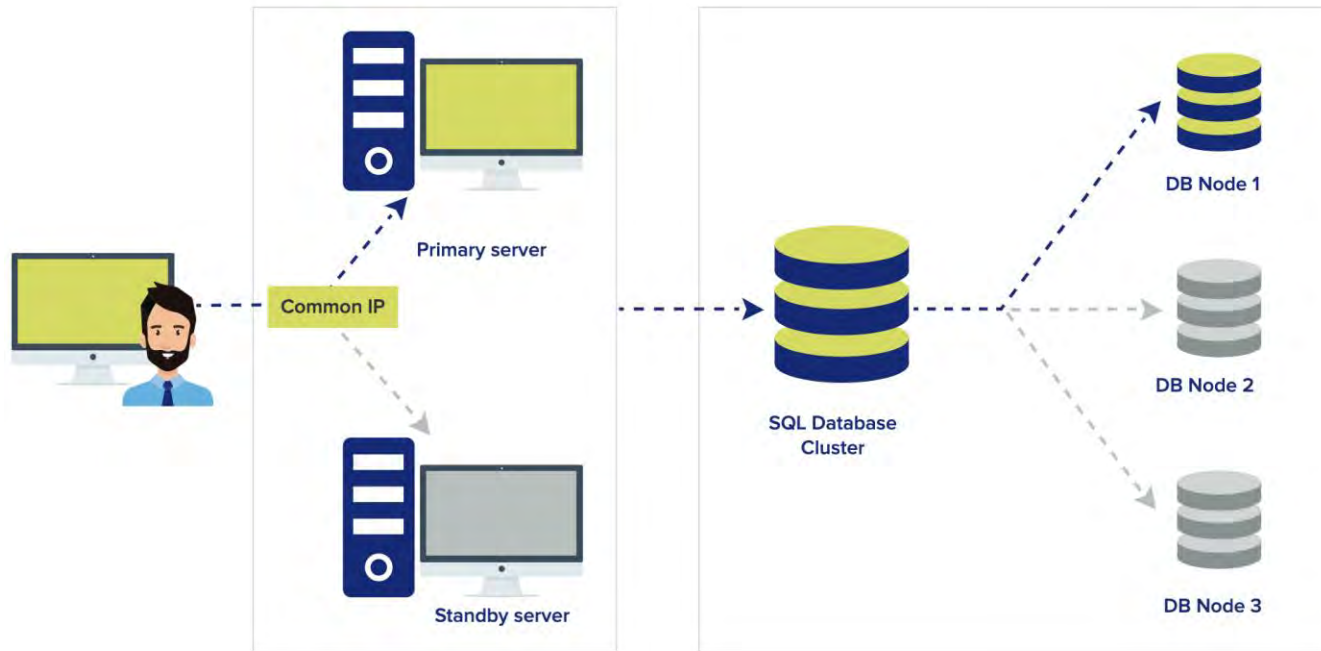
Product architecture



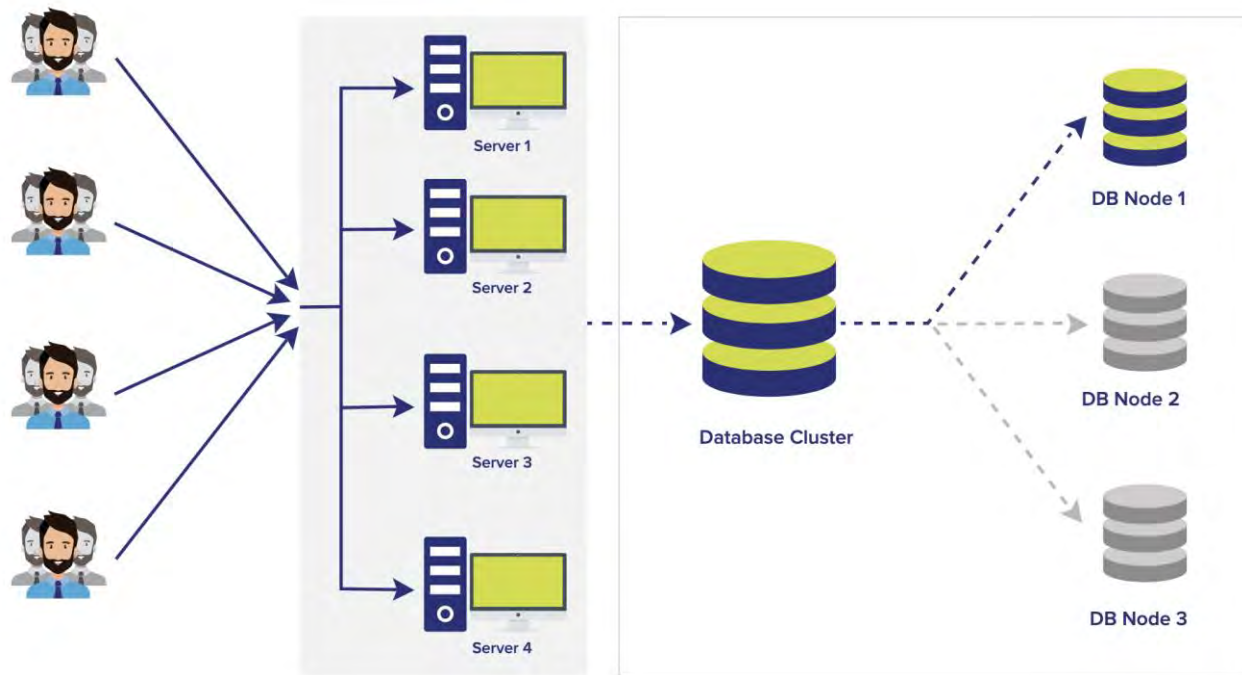
High availability



Failover service for SQL cluster



Application scaling



The image features a central dark blue horizontal band. The background is white with scattered, faint, light gray geometric shapes, primarily triangles and polygons, some of which are interconnected. The text "Components and delivery" is centered within the blue band in a bright yellow-green color.

Components and delivery

Components

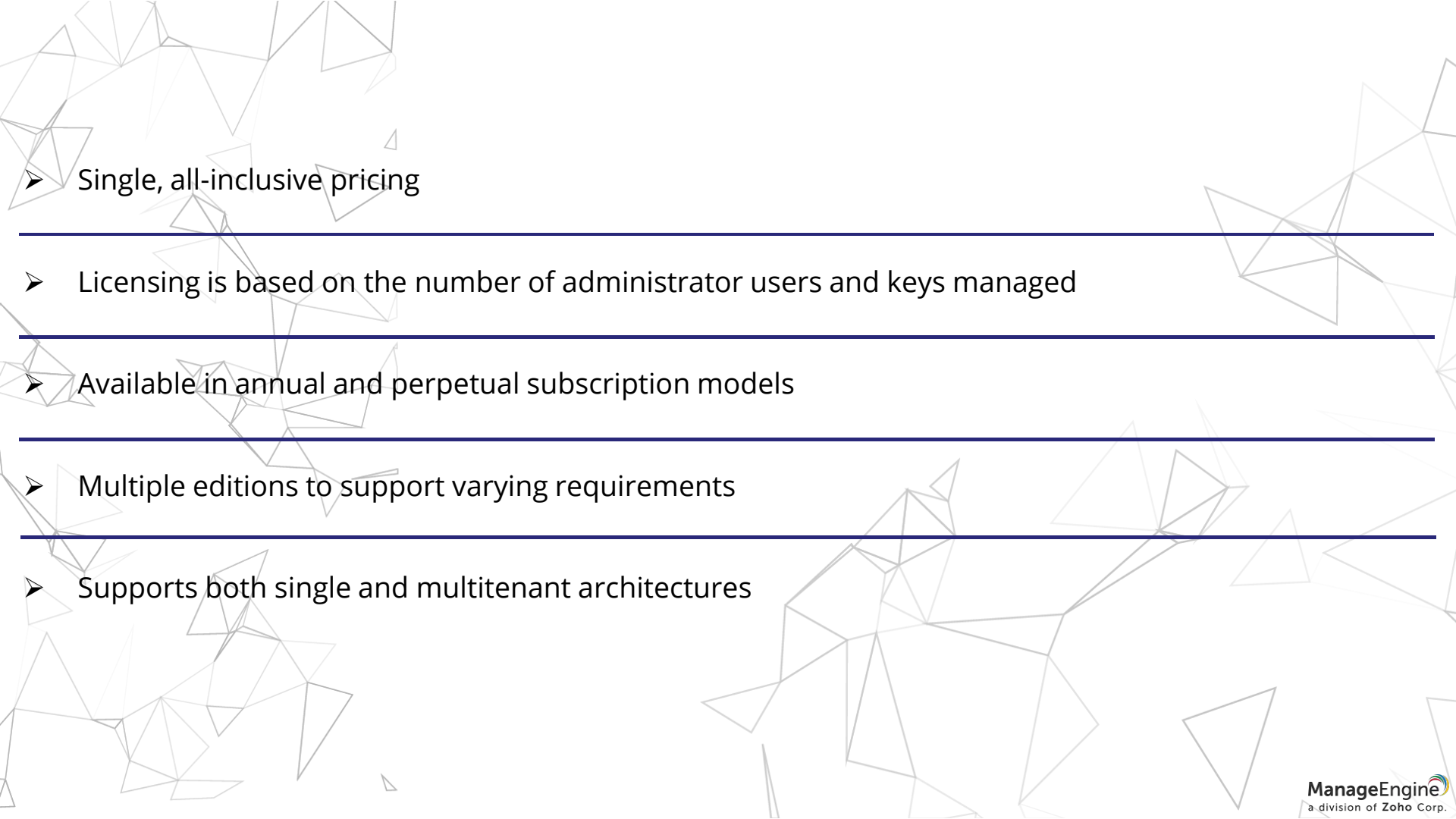
- PAM360 server
- PAM360 agent (optional)
- PostgreSQL RDBMS – bundled by default.
- Includes options for configuring MS SQL / MySQL as back-end database

Delivery

- Delivered as an on-premise software installable
- Supported on Windows, Linux operating systems
- Virtualization support – Hyper V, VMware ESXI, Microsoft Azure, AWS (Amazon EC2) platforms

The background features a dark blue horizontal band across the center. Above and below this band are white geometric shapes, primarily triangles and polygons, some of which are interconnected to form larger, complex structures. The overall aesthetic is clean and modern.

Editions and licensing



- Single, all-inclusive pricing

- Licensing is based on the number of administrator users and keys managed

- Available in annual and perpetual subscription models

- Multiple editions to support varying requirements

- Supports both single and multitenant architectures



Thank you!

hello-pam360@manageengine.com