A comprehensive endpoint management tool for MSPs

Today's challenge

As an organisation grows, so does its IT footprint. Most small to medium firms do not have a dedicated IT team and thus reach out to a managed service provider. Moreover, complex remote endpoint management needs of such firms have increased exponentially in the past few years. Thus, a managed IT service provider becomes responsible for addressing all these pain points with the right solution. To eliminate these complexities in endpoint management and to boost the ROI, MSPs are looking to opt for a comprehensive tool that offers all the required endpoint capabilities under a single pane of glass.

The Solution

Endpoint Central MSP is a comprehensive endpoint management software that helps managed IT service providers to automate management routines for remote desktops, servers, and mobile devices from a central point. The product was designed specifically focusing on managed IT service providers and their requirements along with the growing market needs. For example, besides traditional remote desktop management, a lot of organisations these days provide mobile devices to their employees or allow their employees to work with their own personal devices (tablets, smartphones, chromebook etc.). They want a solution which can not only manage desktops and servers but also have mobile device management capabilities. In summary, Endpoint Central MSP is future ready.

Use Endpoint Central MSP to

◆ Automate regular remote endpoint management activities

◆ Baseline client's devices and environment, right from the get-go

◆ Secure devices from ransomware and other threats

◆ Troubleshoot day-to-day problems

◆ Audit clients' IT assets

◆ Manage clients' mobile devices

Highlights

available on-premises

Supported operating systems

Linux   Mac OS

Chrome OS   Windows

iOS   Android

Windows Phone

Over **10 years** of experience in MSP market

supports patching for **850+** applications

30-day fully functional free trial.

Support for **18** languages.

Used across **190** countries.

Manage up to 25 endpoints for free.

Key Capabilities

Patch Management

◆ Automate patching for Windows, Mac, Linux, and third-party apps.

◆ Proactively detect and deploy missing patches.

◆ Test and approve patches before deployment to mitigate security risks.

◆ Deploy critical zero-day patches.

◆ Disable auto-updates and decline patches as needed.

Software Deployment

◆ Install or uninstall MSI and EXE-based applications.

◆ Schedule software deployments and perform pre and post-deployment activities.

◆ Allow users to install software themselves using the self-service portal.

◆ Utilize over 8000 predefined templates to deploy applications.

◆ Create a repository of packages and reuse them any number of times to install or uninstall software.

◆ Install software as a specific user using the Run As option.

Remote control

◆ Leverage secure remote control to meet various compliance regulations, including HIPAA and PCI DSS.

◆ Troubleshoot remote desktops seamlessly with collaboration between multiple users.

◆ Integrated video, call, chat; and options for transferring files between machines.

◆ Record entire remote control sessions for auditing purposes.

◆ Lock end users' keyboards and mice, and black-out their screens to ensure confidentiality during remote sessions.

Mobile Device Management

◆ Automate bulk enrolment and authentication of BYOD and corporate devices.

◆ Control OS updates and troubleshoot remote mobile devices.

◆ Gain complete visibility into your organization's mobile assets through predefined and customizable reports. Enforce device-level encryption; isolate personal and

◆ corporate workspaces on BYOD devices; and locate, lock, and wipe misplaced devices.

Reports

◆ Utilize over 100 out-of-the-box reports.

◆ Lower utility bills with elective power management, and view system uptime reports.

◆ Obtain up-to-date user logon details with user logon reports.

◆ View reports on patches, configurations, and events for auditing.

For more details

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Asset Management

◆ Track all hardware and software in your network live.

◆ Ensure software license compliance.

◆ Block executables and uninstall prohibited software.

◆ Analyze software usage statistics and reduce costs associated with unused software using software metering.

◆ Receive notifications for specific events such as detection of new software, non-compliance due to under-licensing, and prohibited software

Configurations

◆ Standardize desktop, computer, application, and security settings with baseline configurations for your entire

◆ organization. Restrict and control the usage of USB devices like printers, CD drives, portable devices, bluetooth devices, modems, and

◆ other peripherals in the network, both at the user and computer level. Go green with elective power management by applying power

◆ schemes, shutting down inactive computers, and viewing system uptime reports. Configure browser, firewall, and security policies; achieve

◆ access control for files, folders, and the registry using permissions management. Set alerts for password expiration and low system drive space.

Pricing

Free edition
Complete management of 25 endpoints.

Enterprise edition
Pricing starts at $1,195/year for 50 devices.

Mobile Device Management Add on
Pricing starts at $495/year for 50 devices.

ManageEngine
IT Management, Simplified