

ManageEngine   
**Analytics Plus**

Product Overview

# Introduction

- Analytics Plus is a self-service Business Intelligence and advanced analytics software.
- On-premises analytics solution.
- Helps analyze IT data with powerful visualizations.
- Offers key insights to help make business-critical decisions.

# Import Data from Different Sources

- Connect to data from files and feeds.
- Synchronize data from SQL and No SQL databases.
- Pull in table data from websites.
- Displays table data in an easy-to-view Excel format.

HTML  
APIS  
SQL  
NO SQL  
XML  
XLS

# Integration with ServiceDesk Plus and ServiceDesk Plus MSP

- Integration and auto analysis in less than 5 minutes!
- Over 100+ reports and dashboards built on 80+ KPIs.
- Build custom reports without having to write complex SQL queries.
- Populate charts from various ServiceDesk Plus modules, all combined in a single dashboard.
- Drill down to key metrics from live dashboards.
- Periodic data synchronization.



# Integration with Opmanager and Applications Manager

- Offers out of the box integration with OpManager and Applications Manager.
- 100+ Prebuilt reports on 400+ KPIs.
- Analytics on inventory, monitor groups, performance metrics, alarm history and current alarm status.
- Unified ITOM dashboards with data from both OpManager and Applications Manager.
- Periodic data synchronization.



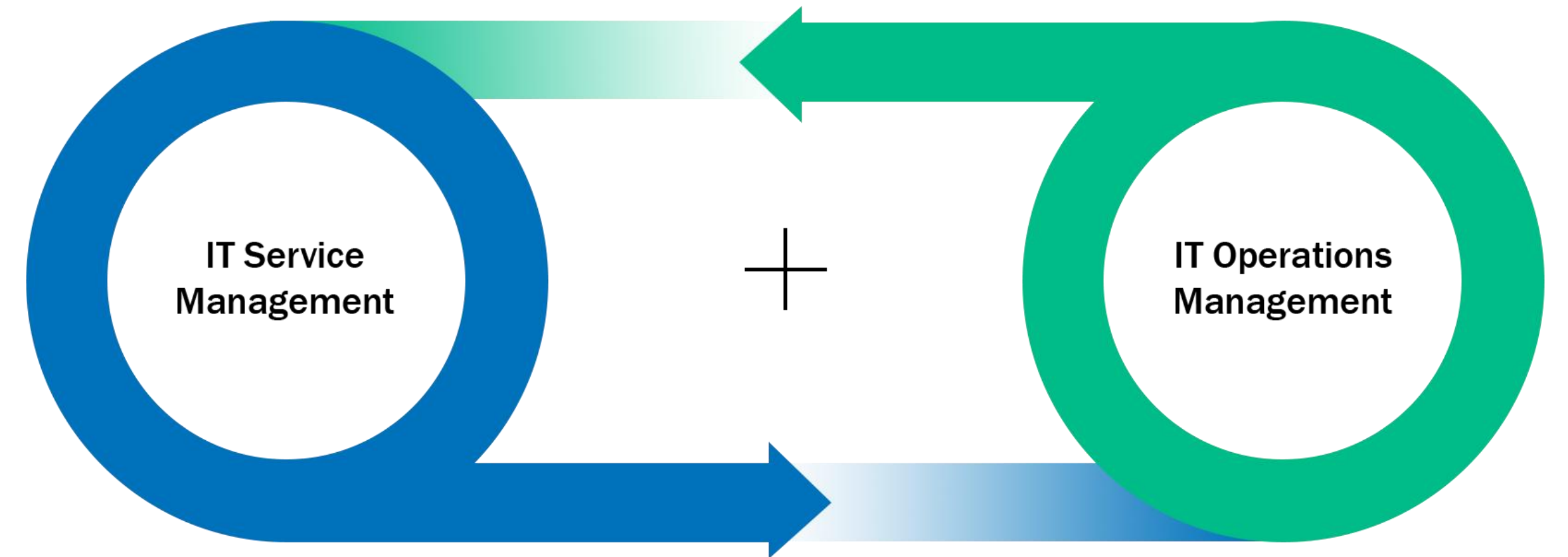
# Integration with SupportCenter Plus

- Out of the box integration with SupportCenter Plus.
- 60+ pre-built reports generated on various helpdesk KPIs.
- Role based dashboards to match different roles in the organization.
- Analytics on accounts, business units, request trends, technician performance and much more.
- Periodic data synchronization.



# Unified Dashboards

- Create unified dashboards by including visualizations from different databases.
- Compare performance KPIs across databases.
- Choose between HTML embed or complete data blending.



# Ease of Use

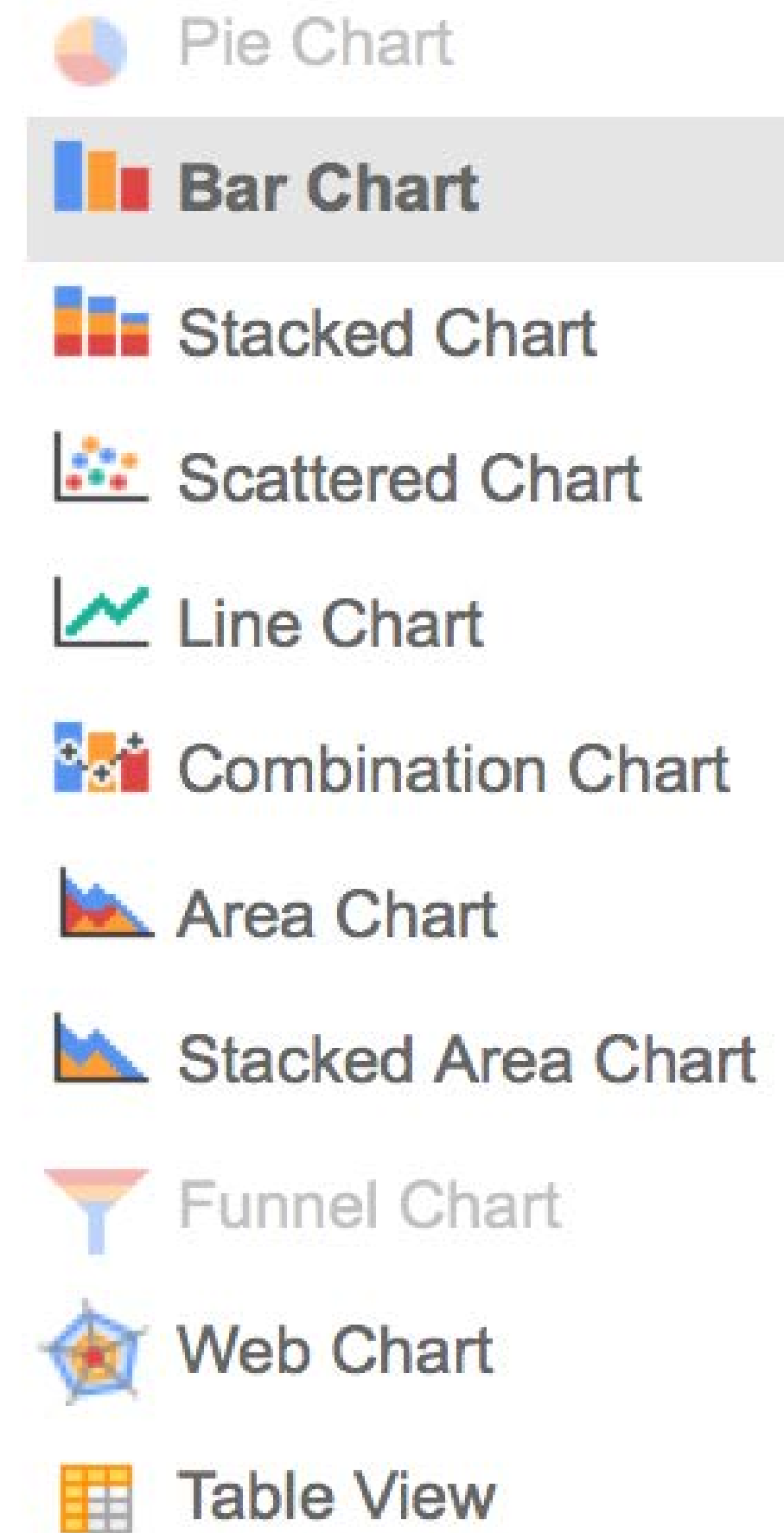
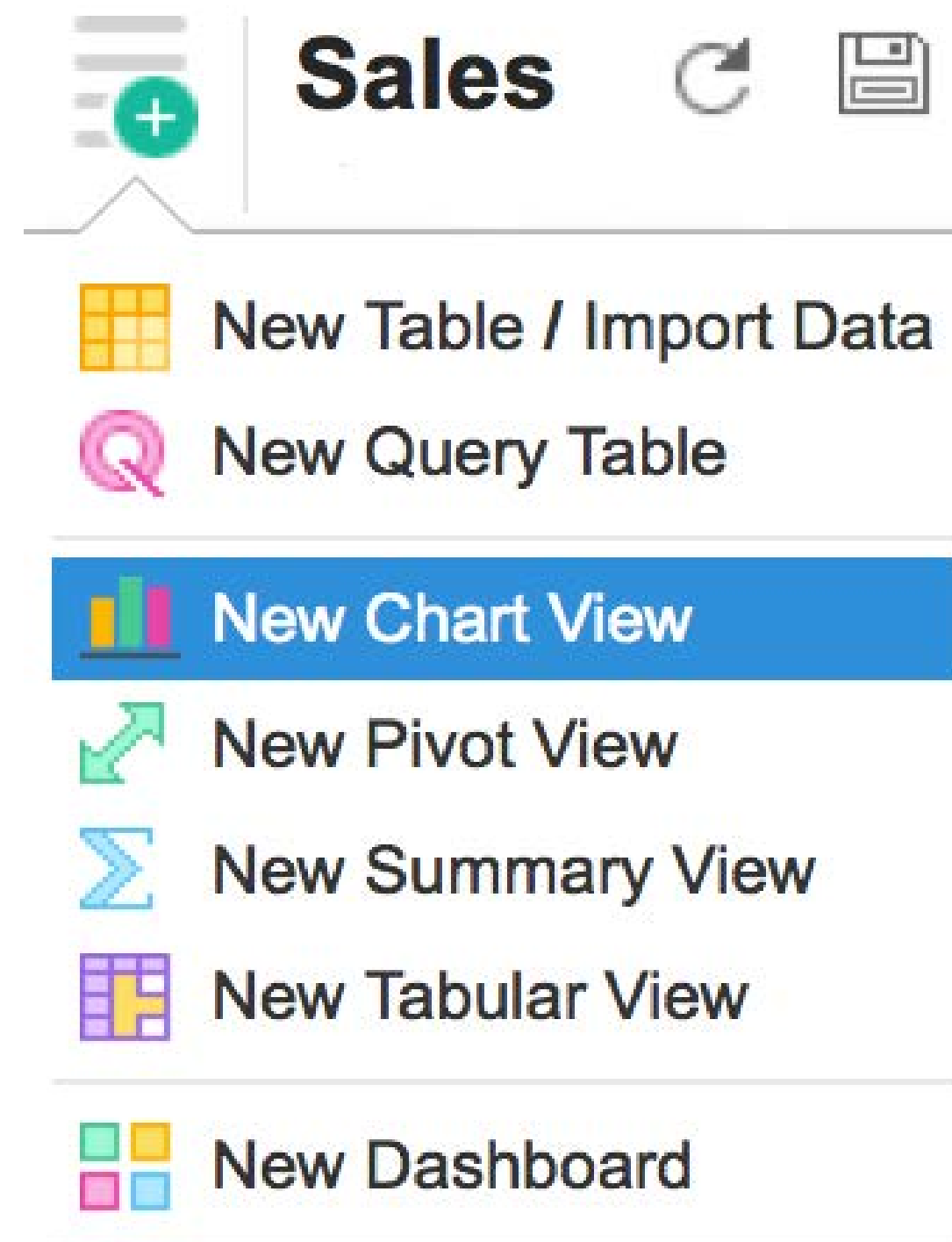
- Drag and drop report building capability.
- Little or no technical expertise needed.
- Auto analysis feature builds charts and dashboards for any type of data.
- User-friendly interface.

The screenshot displays the ManageEngine Analytics Plus interface. On the left, a 'Sales' report builder panel allows users to select columns for their report. The selected columns are 'Region', 'Product Category', and 'Sales'. Below this, a 'Graph' configuration panel is visible, showing the X-Axis set to 'Region' and the Y-Axis set to 'Sales'. A dropdown menu is open, showing various summary and actual value options. The 'Summary' section includes 'Sum' (checked), 'Maximum [Max]', 'Minimum [Min]', 'Average [Avg]', 'Std Dev [Std]', 'Variance', 'Count', and 'Distinct Count'. The 'Actual Values' section includes 'Measure [Actual(M)]' and 'Treat as Number'. A 'Click Here to Generate Graph' button is located at the bottom right of the configuration panel. The main dashboard area shows a bar chart titled 'Sales in Each Region' with a subtitle 'Total Sales for different product categories in each region'. The chart area is partially visible, showing a Y-axis labeled 'Total Sales' with values from \$200K to \$400K.



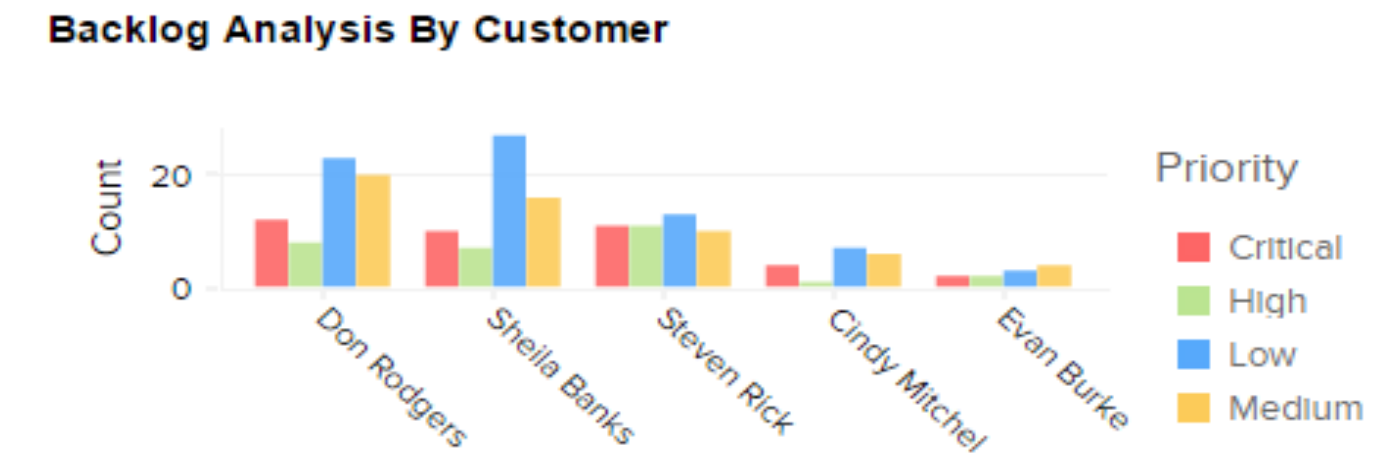
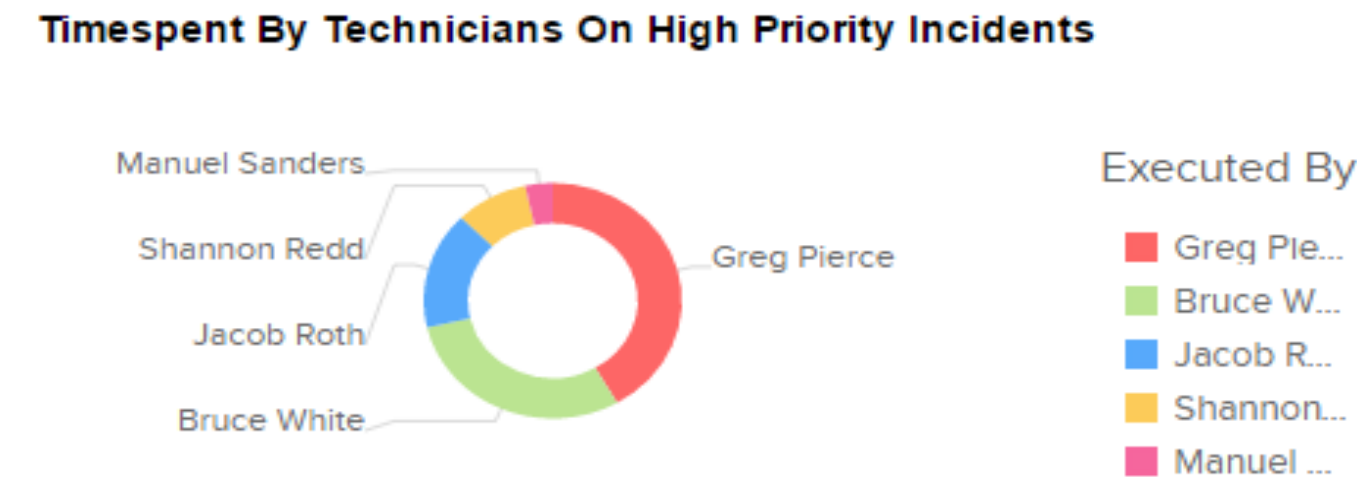
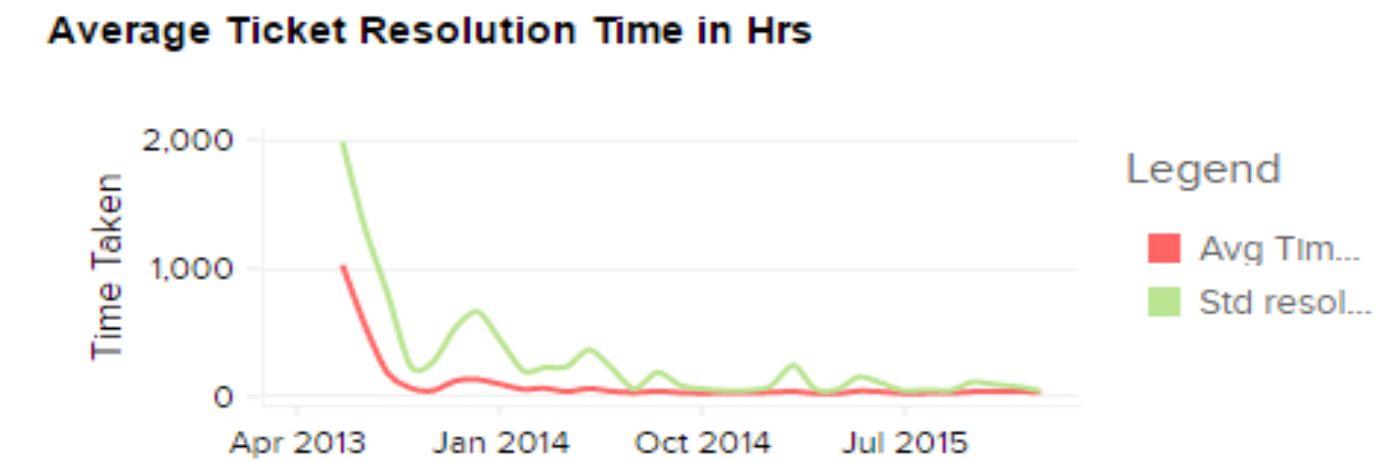
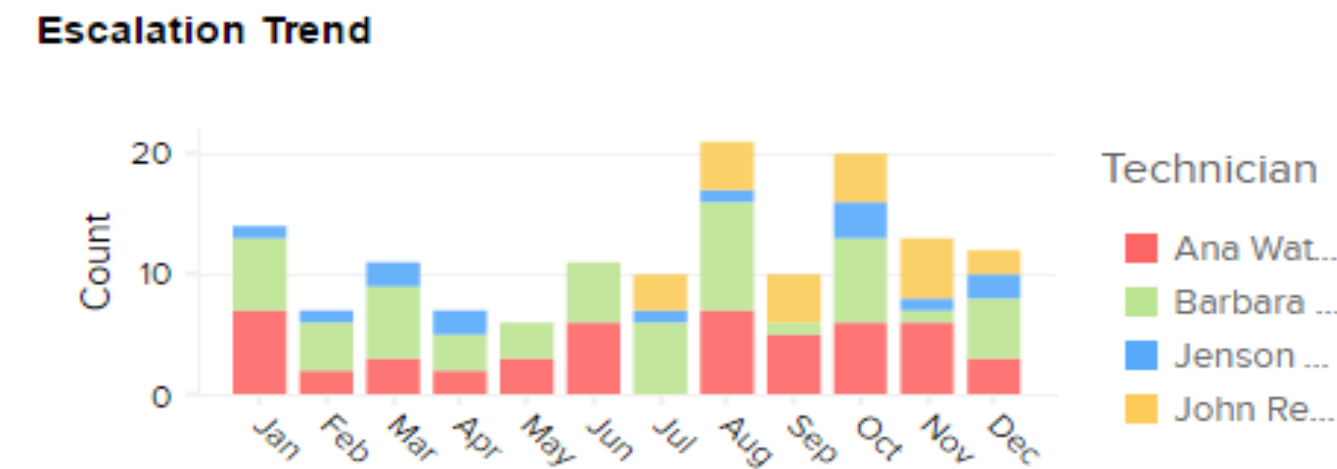
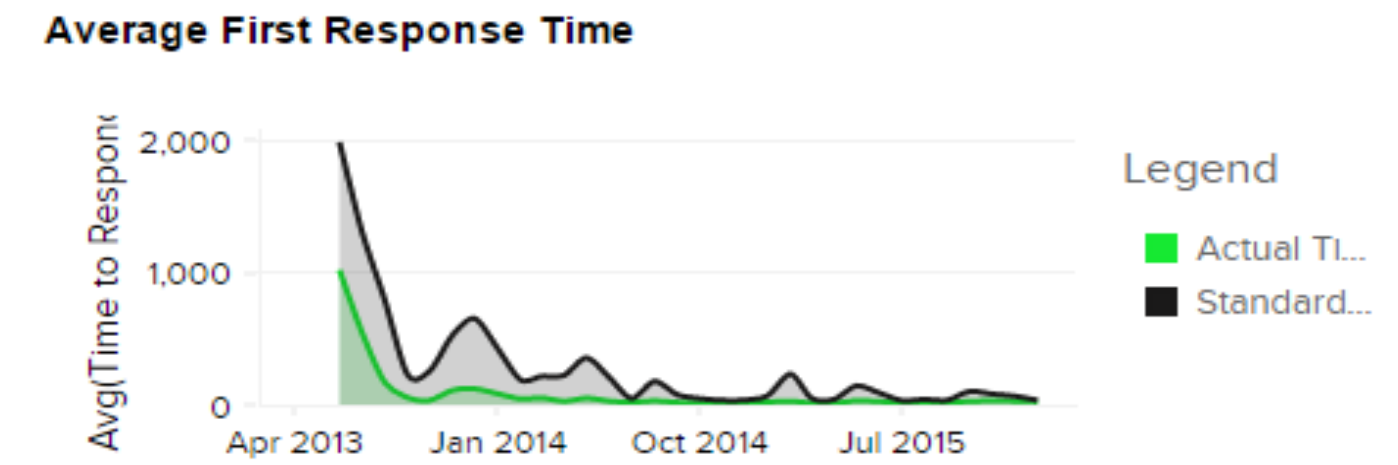
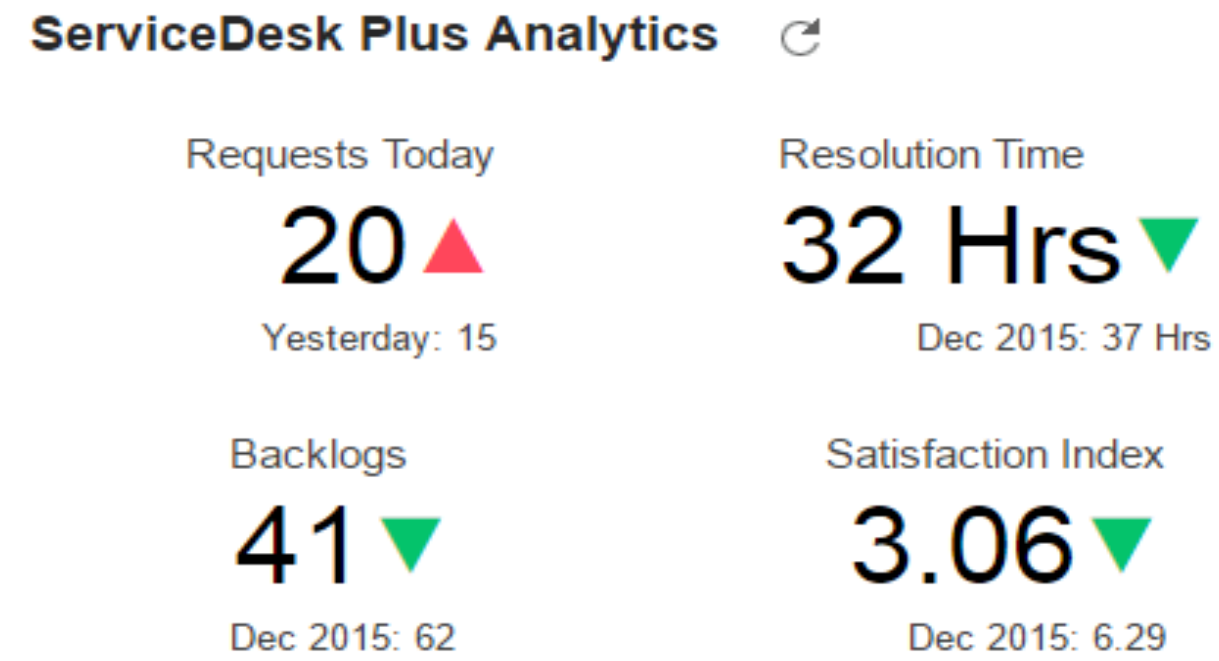
# Powerful Visualizations

- Turns your table data into visualizations.
- Auto-selects the right type of chart based on data type.
- More than 30 types of charts to represent your data.



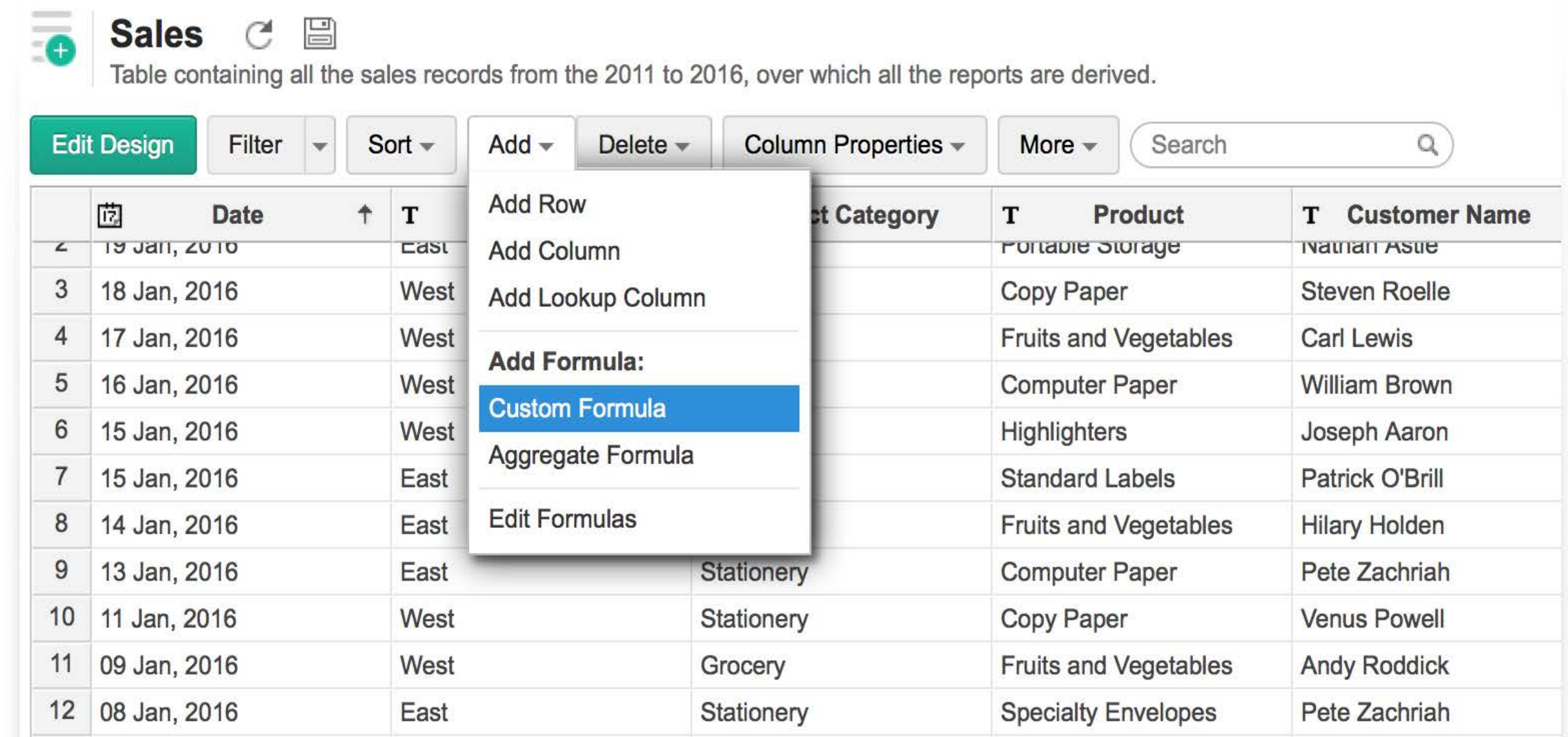
# Intuitive Dashboards

- Populate dashboards with charts, widgets and text.
- Set drill down path and change chart type, right from within the dashboard.
- Build slideshows with multiple dashboards.
- Flexible layout to organize multiple reports.



# Custom Functions

- Built in formula engine.
- Choose from a wide range of mathematical and statistical functions.
- Use custom or aggregate formulas to derive new columns.



The screenshot shows a data table interface for a 'Sales' table. The table contains 12 rows of data with columns for Date, Region, Product Category, Product, and Customer Name. A context menu is open over the table, showing options like 'Add Row', 'Add Column', 'Add Lookup Column', 'Add Formula', 'Aggregate Formula', and 'Edit Formulas'. The 'Add Formula' option is highlighted in blue.

	Date	T	Product Category	T	Product	T	Customer Name
2	19 Jan, 2016	East			Portable Storage		Nathan Asue
3	18 Jan, 2016	West			Copy Paper		Steven Roelle
4	17 Jan, 2016	West			Fruits and Vegetables		Carl Lewis
5	16 Jan, 2016	West			Computer Paper		William Brown
6	15 Jan, 2016	West			Highlighters		Joseph Aaron
7	15 Jan, 2016	East			Standard Labels		Patrick O'Brill
8	14 Jan, 2016	East			Fruits and Vegetables		Hilary Holden
9	13 Jan, 2016	East	Stationery		Computer Paper		Pete Zachriah
10	11 Jan, 2016	West	Stationery		Copy Paper		Venus Powell
11	09 Jan, 2016	West	Grocery		Fruits and Vegetables		Andy Roddick
12	08 Jan, 2016	East	Stationery		Specialty Envelopes		Pete Zachriah

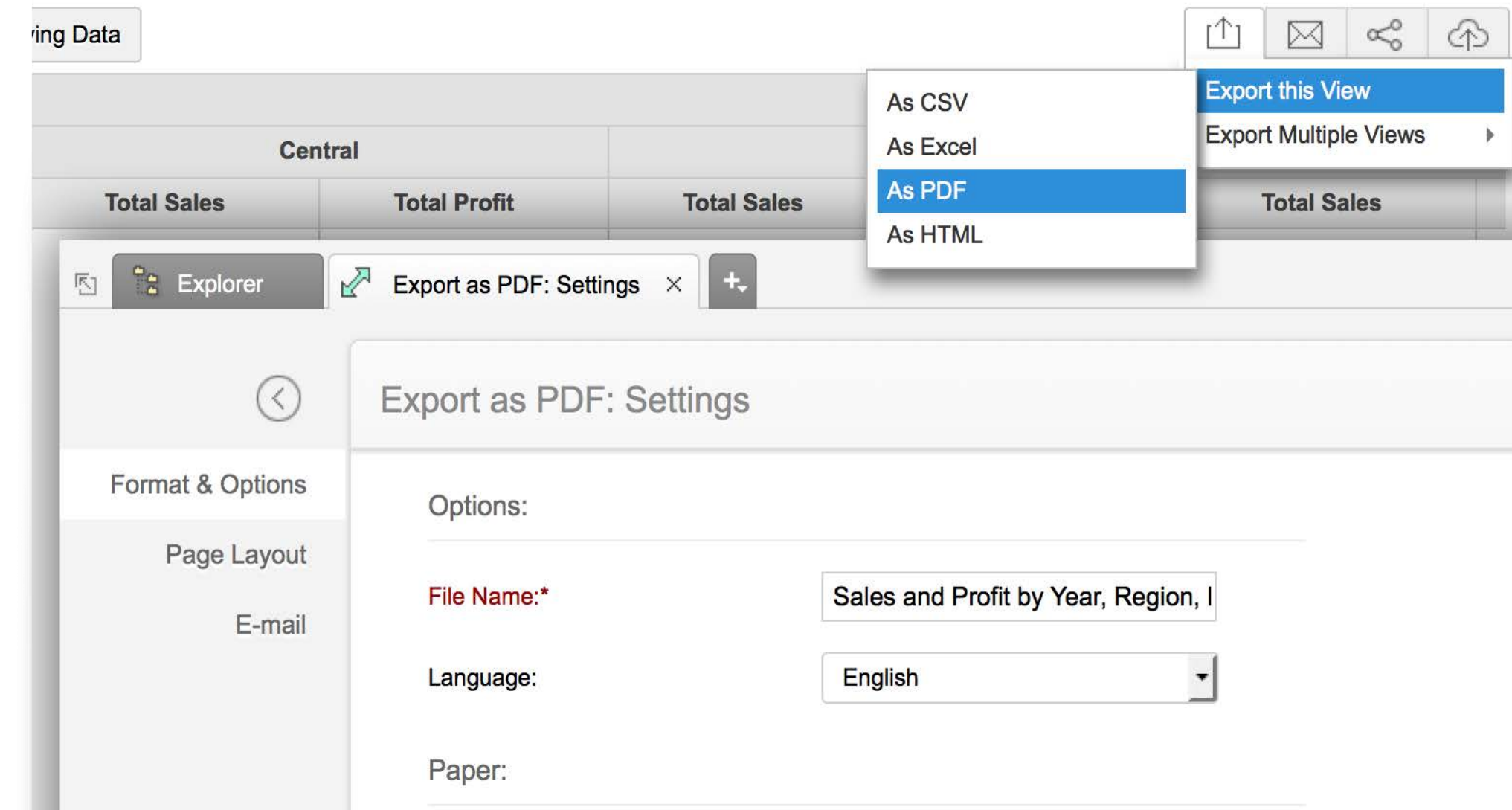
# Sharing and Collaboration

- Collaborate with your colleagues seamlessly.
- Share reports and dashboards across the organization.
- Define fine grained permissions.
- Filter data based on specific criteria.

The screenshot shows a dashboard titled "Sales in Each Region 2016" with the subtitle "Total Sales for different product categories in each region in 2016". The dashboard includes a toolbar with "Edit Design", "Sort", "Other Charts", and "Underlying Data" buttons. Below the toolbar are filters for "Date: All" and "Product Category: All", along with a "Reset" button. A modal window is open, titled "Share the view 'Sales in Each Region 2016' to new users". The modal has a progress bar with four steps: "1 Specify Users", "2 Permissions", "3 Filter Criteria", and "4". The "Specify Users" step is active, showing a text input field with the label "Enter e-mail addresses (one per line):" and the email addresses "charlesstone@zillum.com" and "jfranks@zillum.com". A "Share this View to New Users" dropdown menu is open, listing options: "Share this View to New Users", "Share this View to Groups", "Make this View Public", "Edit Shared Details", "Manage Groups", and "Share to Support".

# Exporting Data

- Export reports and dashboards as CSV, XLS, PDF or HTML files.
- Flexible schedules to send reports right to your inbox.
- Embed or publish dashboards and reports.



Thank You